

Butterfly Cottage - Terms and Conditions

1. Deposits are non-refundable unless the proprietor (manager) is unable to accept the booking.
2. No bookings are valid unless confirmed in writing or by email by the proprietor (manager)
3. Bookings cancelled less than 5 weeks before date of arrival must be paid in full. If we are able to re-let accommodation all monies less deposit, expenses, costs and losses incurred by the proprietor (manager) due to cancellation will be refunded.
4. No more than the maximum number of persons, as stated in the brochure, may occupy the property or rooms at any one time.
5. The proprietor or representative shall be allowed to access to the accommodation at any reasonable time for maintenance or inspection.
6. The client undertakes to keep the premises and all furniture, fixtures, fittings and effects in or on the premises in the same state of repair and condition as at the commencement of the holiday and also undertake to leave the premises in the same state of cleanliness and general order in which it was found and to pay the costs of any replacements or repairs which may occur.
7. The proprietors (manager) accepts no responsibility for any injury, sickness, loss, additional expenses or inconvenience directly or indirectly caused by or arising from the use of the property or its access. We do all that we can to ensure that the accommodation is kept to a very high standard and hope that you will help us to keep it that way.
8. Cars are parked at the owners risk and no responsibility can be accepted for loss or damage to these vehicles or their contents.
9. Pets, where permitted, are the responsibility of the hirer and must be kept under strict control at all times and the hirer must remove all trace inside and out of pet occupation. Pets must not be left unattended at any time in the holiday property and are not permitted on furniture or beds.
10. The hirer shall be entitled to occupy the property for holiday purpose only and this agreement shall not confer on the hirer any security of tenure within the terms of the housing act 1988 pursuant to which the occupation shall be deemed to be by way of excluding tenancy.
11. Do not use candles indoors, turn off all electrical appliances and close all doors before going to bed or leaving the property.
12. Bed and Breakfast customers must pay their bill in full on the day of departure or before as arranged or agreed.
13. Smoking is not permitted within any of the rooms of our properties.
14. We strongly recommend holiday insurance to cover any cancellations etc.

